



Alabama Bone and Joint Clinic, LLC

Surgery Cancellation and No Show Policy

Our providers attempt to provide timely and easily accessible high quality orthopedic care. There is a high demand for our services and we want to accommodate patients in an efficient and personalized manner. In order to accomplish this we adhere to a schedule as closely as possible, recognizing there are times when changes are inevitable. The following surgery policies help us to minimize disruption in scheduling.

Cancellation of Surgery:

If you cannot make your scheduled surgery time please let us know by calling the office at (205) 621-3778 at least 72 hours in advance of your scheduled surgery to let us know you need to cancel. We have an after-hours answering service that can take this information if you become aware of the need to reschedule outside of our regular office hours. Failure to provide 72 hours notice of a surgery cancellation will result in a \$150.00 charge to your account.

No Show policy:

As stated above failure to provide 72 hours notice of a missed surgery results in a \$150.00 fee. Failure to provide any notice results in this fee and a record of a no-show surgery will be documented in your file.

We understand that emergencies do arise and we appreciate our patients abiding by these policies.

I have read the above and agree to abide by the surgery cancellation and no show policies.

Signature _____

Date _____